

NEWS RELEASE



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ADVANCE Conference Focuses on Evolving Technology

Annual Client Gathering Highlights Innovative Process Design Approaches for Business Agility

KANSAS CITY, MO, May 5, 2011 — DST Technologies, Inc. hosted its annual client conference, ADVANCE, May 3-4 in Kansas City, MO. The conference, with 250 attendees, highlighted the use of advanced technology, innovation and collaboration to improve business processes with AWD, the industry-leading business process management platform from DST Technologies.

"The frantic nature of technology evolution is incredible," said John Vaughn, vice president of DST Technologies, during his opening remarks on May 3. "Regardless of how customers interact with your organization, AWD gets the right work to the right person at the right time. AWD gives you the power to bring together all service channels — mail, fax, call center, chat and social media — to create a positive experience for your customers."

The ADVANCE Conference presenters challenged attendees to re-think the way employees, managers and executives approach the key business processes that drive their organizations – from work management to customer communications. Hands-on labs allowed attendees to test drive new AWD features and provide feedback to DST developers and executives.

"I love the 'advance' theme of this conference," said Kevin Carroll, author and founder of Kevin Carroll Katalyst/LLC, during his inspirational keynote address on May 4. "We're hard-wired to advance the human condition. Each and every one of us has a moment of genius in us ... But we've allowed our playful spirit to atrophy as adults. We've got to ramp it up and get it more strong, agile and nimble."

The conference included sessions on a variety of topics, including process improvement, outbound communications, compliance, archival solutions and the user experience.

Used by companies in the financial, insurance, communications, healthcare and utilities sectors, AWD currently supports more than 200,000 licensed users in 12 countries.

About DST Technologies, Inc.

DST Technologies, Inc. is a wholly owned subsidiary of DST Systems, Inc. Through sophisticated information processing and computer software services and products, DST Technologies helps clients improve productivity, increase efficiencies and provide higher levels of customer service. For clients in a variety of industries, including mutual funds, brokerage, healthcare, insurance, and video/broadband, AWD has helped reduce the cost of operations while increasing the speed and accuracy of business processing and customer service through business process management technology. For more information about AWD, visit www.dsttechnologies.com.

About DST Systems, Inc.

DST Systems, Inc. provides sophisticated information processing and computer software products and services to support the mutual fund, investment management, insurance and healthcare industries. In addition to technology products and services, DST provides integrated print and electronic statement and billing output solutions through a wholly owned subsidiary. DST's world-class data centers provide technology infrastructure support for mutual fund companies, healthcare providers, banks, mortgage bankers and insurance companies around the globe. DST is headquartered in Kansas City, Mo., and is a publicly traded company on the New York Stock Exchange.

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